



Fierce Elite Payment Policy

A. Payment of Subscription Fees

1. Subscription fees are due to be paid on the 1st of each month. Should this day fall on a weekend or bank holiday, the due date will move to the next available working day.
2. Failed direct debits will incur a 10% charge and late payments will incur a late fee of £2.50 per day.
3. Failure to make prompt payment will result in you or your athlete being unable to attend trainings or events until the balance due has been paid in full plus any late fees
4. We reserve the right to retain competition entries, gear, or uniform orders in lieu of payment.
5. Competition team fees are split into 11 equal payments, which covers weekly training, extra sessions and bootcamps. The fee does not change regardless of the amount of sessions in a month. This includes months where there are only two weeks of sessions due to half terms.
6. Should you wish to cancel your membership, 30 days' notice must be given, meaning if you wish to stop in March, you must let us know by 1st February. Refunds for subscription fees will not be granted for any reason.
7. Competition team members wishing to leave at the end of the season must still pay their July invoice.
8. A valid direct debit mandate must be set up at all times.

B. Payment of Competition Entries

1. Competition entries are due to be paid on or before the scheduled due date.
2. Failure to pay competition fees by the deadline, will result in yourself or your athlete being unable to compete. You or your child may also be removed from a competition team. You or your child will be given the opportunity to participate on a recreational team, should competition fees prove unaffordable.
3. Competition entries are non-refundable. It is the event providers' policy not to provide a refund for any spectator tickets or competition entries—therefore we are unable to pass this back to you—even if you do not choose to follow through and participate. This includes you or your athlete's inability to participate as a result of injury.

C. Payment of Uniform or Gear

1. All custom-made items, including competition uniforms, trainings kits, personalised training items and other made to order pieces are non-refundable. By placing an order, you are accepting that a refund will not be possible even if the item does not fit or is faulty in any way.
2. Items may take between 1 week to over 16 weeks to arrive. Lead times for competition uniforms are particularly long with optional items like hoodies being closer to 1 week. Please note: a refund will not be possible should the lead time not meet your satisfaction. This is out of our control.
3. Mandatory gear items like training kits and competition uniforms must be paid for by the published deadline. Failure to pay on time will result in your order not being put through. This could mean you or your athlete being asked to train as a non-competitive athlete on a recreational team.

D. Payment of extra sessions including; guest coach sessions, workshops, camps and any extra classes of any kind

1. Payment must be made on or before the published deadline
2. Failure to pay by the published deadline will result in the forfeiture of you or your athlete's place
3. Refund requests must be made 48 hours before the class is scheduled to take place. Refunds requested after this time will not be granted regardless of the reason for non-attendance

E. Refunds

1. Refunds will not be granted for any reason in regards to custom made or made to order gear/uniform items
2. Refunds for subscription fees will not be granted regardless of reason.
3. Should you wish to cancel your membership, 30 days notice must be given. For example, if you wish to cancel your subscription for March, you must let us know before 1st February
4. Refunds for competition fees will not be granted regardless of reason



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5. Refunds for extra classes or workshops will be granted if the 48 hour notice period is adhered to. Failure to do this will result in the refund not being granted

If you choose to go ahead with your registration, we will take that to mean you have read and agree to the above terms.